

COMMENTS MADE FROM THE SATISFACTION SURVEY – May 2011

Closed July 15, 2011 315 Replies

Question 1: Are you aware that you can set up Auto Pay for your property taxes? If interested contact County Office.

Comment: already pay taxes thru mortgage

Comment: Pay thru bank

Comment: Contacted Phyllis to set up

Comment: No computer

Comment: So small, don't need it

Comment: All this computer crap is a joke

Comment: Automatic each year

Comment: For Harmonious Human Relations keep personal contact

Comment: Paid thru our mortgage

Comment: Already set up. Works well

Comment: I still like to pay by cheque

Comment: Very easy for a single person to budget when you're setup

Comment: I don't plan to use it

Comment: we like it the way it is! Sent my mail!

Comment: Just set up

Question 2: Did you know you can pay all your Invoices, Utility bills and Taxes Online?

Comment: I would prefer to pay by Visa online

Comment: not interested

Comment: Is it possible to make these payments to a bank?

Comment: Was not aware

Comment: No computer

Comment: Not very good, if you have 10 properties you have to make 10 payments.

Comment: We own the property but do not reside there

Comment: I like to see the people who run my County

Comment: Telephone banking only

Comment: Not interested online

Comment: Do telephone banking.

Comment: Auto Pay

Comment: Do not wish to pay online. My computer was hijacked by hackers once, not willing to go there again.

Comment: Don't use a computer. Don't own one. Sorry

Comment: We pay through automatic transfer at Servus

Comment: Have no computer – all utilities done by direct deposit

Comment: I don't plan to use it

Comment: No I can't, no computer

Comment: What do you use for the account number for taxes?

Question 3: What is your preferred method of receiving information from our County?

Comment: Email - electronic newsletter

Comment: By internet, I mean e-mail

Comment: We don't always buy the local paper, so it still would be preferable to have newsletters such as the one sent with this form by mail.

Comment: No computer

Comment: How about radio or TV?

Comment: Only mail if important

Comment: not newspaper-I own a cabin and do not get local newspapers

Comment: I don't have internet

Comment: I don't go on internet and barely read the paper

Comment: I prefer the old fashion way – to receive info my mail.

Comment: Have seasonal property therefore does not get into Town for newspaper

Comment: by email

Comment: Do not have access to the internet

Comment: General info has up to now been well published and should remain to be published in newspaper

Question 4: Have you been satisfied with the snow removal from this past season?

Comment: Snow removal was slow.

Comment: No, the bus got stuck just about every time it snowed and my husband would be late for work because he was shoveling her out. Also ended up selling my car because I was unable to get to work with it on these roads.

Comment: Live on correction line road, a very busy road with lot of fast driving vehicles. Put signs to slow down all empty county gravel trucks should not be allowed on the oiled roads, that damages the roads a lot.

Comment: Excellent job on the snow. Removed same day usually by morning if late by 4:00 for sure. Really good job regularly.

Comment: We at Parkland Resort can't not ask for anything better. Very Satisfied.

Comment: Not applicable, we do not live there.

Comment: Our place on Vincent Lake is a secondary residence for us so we were only there a few times in the winter. From what we could see though the snow was cleared to our gate on a regular basis.

Comment: Cottage so no comment

Comment: I have a recreational piece of property so not around in the snow.

Comment: N/A - wasn't in the county during the winter

Comment: I do not live in the county so I am unaware of the time it takes to remove the snow

Comment: Away from cottage more than a week at a time, not aware of frequency

Comment: Not relevant to the land I own

Comment: Sometimes snow is removed in 4 days but we don't live down on extremely busy road so it isn't done right away but done within a reasonable amount of time. No complaints.

Comment: Snow removal was much better last winter than previous years.

Comment: This is the first year service was so efficient

Comment: This is the only service we get for our taxes and being in a rural area - only 2 times last year - very slow.

Comments: We do not live at a Lottie Lake in the winter but we live in a key hole and it would be nice if the snow could be plowed to the inside of the key hole and not onto the driveway side.

Comment: Need removal on 2nd Street – Ernies' Beach.

Comment: Very Satisfied

Comment: Did not spend much time at cabin last winter

Comment: I wasn't at my premises during winter so I can't comment.

Comment: We have a cottage at Laurier Lake, a summer use cottage and have no need for snow removal. We are not there in the winter.

Comment: Seems more salt/sand used than necessary.

Comment: Very pleased with the County of St. Paul in **all** ways. I couldn't ask for a better place to live.

Comment: Unknown, not at property in winter currently

Comment: Good service

Comment: The man snowplowing the road at North Bay pushes snow into our driveways.

Comment: Doing an excellent job. Please keep it up!

Comment: N/A live on main secondary highway – snow removed by private company

Comment: Very good

Comment: Do not live there

Comment: Not there during winter

Comment: Quite satisfactory

Comment: We're not there for snow removal

Comment: Usually snow was removed by the end of the 2nd day. Occasionally with a heavy snowfall it was the 3rd. Thank you very much for the service.

Comment: Snow was allowed to pack on some rural roads, then chipped away unevenly when finally plowed, leaving extremely rough road conditions right up to spring thaw. (Specifically Twp Rd 564A between Rg Rd 40 & 41, also Rg Rd 41 north to Twp Rd 564A)

Comment: Have not been there this winter. Live in Edmonton

Comment: Thank you they did a good job – Thank you

Comment: People have to realize that when you get a storm not all roads can be plowed at once.

Comment: We don't live in the County

Comment: I was very satisfied with the way snow removal was handled this past winter thank you very much

Comment: Can't tell only live there in summer.

Comment: Good Excellent – Overlook Bitchers

Comment: It has improved on entrance cleaning, but when people shovel there side walk, snow plow covers it up again and have to walk on road, this becomes a safety hazard.

Comment: This is the first year service was so efficient

Comment: Don't know-seasonal only, but every time I come up roads are clear-good job!

Comment: My property is unoccupied land and I do not reside in St. Paul County.

Comment: Satisfied

Comment: Don't know. We are at Harbour Park Lac Sante. Our roads are cleaned but if we go out we need our driveway done. That turns out to be a huge expense and requires a lot of notice.

Comment: I don't live in the County but own property.

Comment: No comment – we are not full time resident.

Comment: Not resident in area during winter months.

Comment: Not applicable as property access off Highway not serviced by County of St. Paul.

Comment: Seemed like we put up with very slick main streets in Mallaig and the highway going north and south for longer than we should have. Or if the snow was removed, it was left very icy, with little/no sand.

Comment: As the County as a hole...Very Satisfied.

Comment: Not applicable to us.

Comment: I'm sure they are doing the best they can.

Comment: Our road has been blocked this year...Willow Rainy Rd.

Comment: The road to the farm has been blocked this past winter.

Comment: Do not live there during the winter months.

Comment: Snow removed from driveway BUT not only was snow removed but all gravel and sod. The ? from my driveway and church driveway left in a windrow mainly on church grassland leaving an unsightly mess for someone to clear. This is not yet done this year. Branches of spruce trees also taken off. (St. Lina Church).

Comment: Excellent service - very please

Comment: Snow removal was good.

Comment: Snow removal was adequate. Gravel grading in summer is NOT adequate.

Comment: Snow not removed from property access – just roads.

Comment: We don't get plowed out till last not on a bus route.

Comment: Cannot comment as I have not moved into the area. Will be moving by summer 2012.

Comment: Use property only in the summer season.

Comment: Our snow removal varied when the snow fell. We live at a dead end and we know they clear the roads as soon as possible.

Comment: Road maintenance was excellent 2010-2011 winter. Thank you

Comment: Done by myself till now

Comment: You need more graders

Comment: Had to plow parts of County roads to gain access to property numerous times. Went without plowing for over a week after snowstorm

Comment: Only a recreational property used in the summer months

Comment: Suggest that dumps of snow need to be removed before skies clear if it's on weekends.

Comment: Recreational property – don't receive snow removal

Comment: Very unhappy

Comment: Don't need it

Comment: As a senior I am very pleased with the snow plowing service. I live at Mann Lake and I could not live here without this fine service. Your employees are all so pleasant when I speak with them. I hope they receive recognition for this from their supervisors. Thanks Roy Dahlstedt (P.S. I'm 77 years old).

Comment: Road conditions are terrible, could be ripped up and new oil & gravel packed on it.

Comment: Sometimes – Snow removal is quick...other times not so quick. Overall not a bad record.
***Potholes are getting VERY BAD in fact they are dangerous...on the Chinese pavement.

Comment: No plowed bank always in our driveway

Comment: Excellent...Better then the City of Edmonton

Comment: No, it was a real problem this past winter. There were many instances where we had to use our tractor to clear road drifted in from fields not cleared within 1-2 days. Completely dissatisfied with service. My address is 58114-Rg Rd 65A

Comment: In town was fantastic...Don't know about country.

Comment: Does not apply...Summer use only

Comment: Snow removal timelines are sufficient

Comment: Yes.....Snow removal by Marlo Stone is first rate. Thank you to the Truck Snow removal – very much appreciated.

Comment: As we are seldom at the property during winter snow removal is not a problem

Comment: I am over 65. I very much appreciate the county policy of clearing my driveway of snow. Our graderman, Marlow Stone is wonderful.

Comment: Poor service at times, needs improvement

Comment: Not sure how often done at our lake lot but was done all times we went out in winter, thank you.

Comment: We cannot complain because our grader & operator live past our place! We are very pleased with our operator and his work!

Comment: Need truck to get into subdivision in winter

Comment: Senior driveway service was adequate but some inexperienced operators were a bit of a problem.

Comment: Unsure as to how many days after snowfall it was removed.

Comment: They could pull the snow farther away from front of house and two car spaces from driveway for I can't shovel much. Irene Doucet Lot 1, Block 1, No. 17 Poirier Development Ph: 645-4244

Comment: No we are in a secluded area so he comes so far and that's it. Our flag is at our gate and he can't see it if he would come right around especially in the winter. We have had to get someone else to do our road, next time we will send you the bill after all we are seniors.

Comment: Hillbert 4 mayor!!

Comment: Was very good and fast service

Comment: The County is too concerned about snow removal. If you choose to reside in the Country, then you can expect to be snowed in. If you can't deal with snow, then move to Town.

Comment: Not applicable – seasonal property use

Comment: Not aware of when snow was removed as we went to our Garner Lake cabin only once during snow season.

Comment: Satisfied with snow removal , could grade roads more often in summer. Diamond H. Farms

Comment: Yes, we are only up on weekends so it seemed fine.

Comment: Snow removal was poor, compared to our neighbours we are very slow.

Comment: After 2 days some snow drifts were so large and hard that it delayed clearing of roads. Having one track is better than nothing.

Comment: We have to open our own road because the grader does not come on our acreage road. We are 7 residents and no grader unless we phone!! We paid taxes to. Jacques Proulx and Neighbours.

Comment: Good Service

Comment: To slow to remove snow

Comment: every year the gravel from my driveway gets removed and ends up in the ditch.

Comment: I have a question, Why is it that a sanding truck sands our road and an hour or so later a grader comes along cleans snow and sand throwing it all in the ditch. This has happened at least 10 times in the last 2 years. Lack of communication somewhere!!!. No wonder our taxes go up!!

Comment: Snow removal has never been that quick – but this year was extremely terrible. (I live in rural St. Paul).

Comment: Yes.

Comment: Good Job since it snowed so much.

Comment: Impossible to do everyone's roads in a short time.

Comment: It has been nice to have our road graded however the dust control portion of our road is nearly none existent now because the grader person doesn't lift up the blade.

Comment: I thought this service was terrible!! If we didn't have 4 wheel drive vehicles we wouldn't got out of range road. This better improve! Shame on the County!!!

Comment: Good Job on all areas!! Thank You!!

Comment: Not there in winter as a rule. Summer time is when it is used.

Comment: Poor Job – snow piled in my driveway

Comment: Our dust control has been graveled over 4 years ago. We would really like to get that dust control redone.

Comment: Satisfied

Comment: The ½ mile dead end road to our place is bordered by an open field on the south and a line of trees on the north side. When we get gusty wind from the south, it blows the snow off the south field and ends filling and drifting that ½ mile road. We have to phone for a grader to get out at these times. Response has been excellent. Thanks!

Comment: Some roads OK some really bad, almost a joke example moose hills road, with the amount of trucks on the road and only cleaned after 10am after school bus passed. I lost count how often I passed snow plow on county roads with blade up with 4 inches of snow on the road. Not roads that Carrillion does, County roads.

Question 5: How would you rate the services you've received from the following departments?

Comment(please specify): Roads marked as "Roads" - like Capital Road should be first priority - these should be cleared of snow first. This is a main artery into the area & a bus route. If it's blizzarding in the morning, I would like to know that the grader is out during the day & not waiting till the blizzard is over. We have to get home & if the busses are running the roads better be clear for them. There are many times in the non Winter months when the TWP & RR routes are just fine & the grader comes thru. It just creates a lot of dust when the roads didn't need to be done. Who determines when the roads need to be done?

Comment(please specify): Very little information is supplied to affected residents when road work is done. Often people are shocked by what is done when work is underway. There is no information supplied about how to appeal or complain. County is extremely defensive and litigious. The only way to address issues is in court.

Comment(please specify): lack of professional conduct, non-compliant with Federal, Provincial or Municipal legislation or regulations. need an engineer on staff, need AGM meeting, total lack of disclosure. need separation from Evergreen Regional Services Commission. Conflict of interest with staff. lack of educated staff, instead of in house promotion. no environmental code of practice. County has to come up to 2011 standards as the surrounding Counties perform their obligations.

Comment: Our taxes in our area are very high and we do not feel we have any services. No street lights, no water (town), no sewage, shitty roads that you sink into when you ride a bike on them, and the ditches in the summer are not cut until it's about 3 feet tall. We use to live in Ashmont and paid \$230.00 a year on taxes, now we pay \$1400.00 a year. When we lived in Ashmont at least some of these services were provided. Also having 2 children that live near the town of Ashmont is hard because there are no programs provided for kids and that's why they are all getting into trouble. Maybe that mayor should drive through Ashmont once in awhile and take a look around it's a dump, garbage all over.

Comment: County should have recycling of all plastics, grass, paper, cardboard etc. We pay enough taxes to our waste management that this should be included.

Comment: Keep up the great work!

Comment: would prefer the garbage bins were still next to the mailboxes in Owlseye

Comment: My comment does not pertain to the above survey, but in regards to the closing time at the day use are at Floating Stone. 8:00 pm is much too early to close this area. We set up, have our supper, and shortly after, we're asked to leave. 9:00 pm would be more reasonable. Thank you.

Comment: Require more off road vehicle enforcement especially down at the docking area at the lake. It appears that the sign designating no off road vehicles allowed is regularly taken down.

Comment: I was very impressed with the service I received from Phyllis. She helped me set up my taxes for online banking and helped set us up for pre-authorized debits with our taxes. She was awesome.

Comment: The times I applied for Permits it took a long time to get a response, one development permit I never got a response at all.

Comment: We have a cottage on Laurier Lake and we pay way too much property tax in relation to services we receive.

Comment: Not very satisfied with our road to be very honest. Seems it could have been better to have a little more asphalt or hardtop in a little stretch that stays muddy and has ruts often. I told lots of people about it but it does not seem important. 58218 Rg Rd 101 & 58310 Rg Rd 101 in NE 14-58-10-W4 & SE 23-58-10-W4.

Comment: Some employees might remember they are employees – not managers and we (tax payers) pay their wages.

Comment: 1) North Bay Garner Lake the County should build a boat launch on the North side of Lake. 2) The County taxes for North Bay lots is too much for the area. There is no service and the lake is becoming a slough.

Comment: I have been very happy with the service I have received from the County. Everyone I have dealt with has been very friendly and helpful, and have always answered my questions in a very timely manner. I would like to thank everyone at the County office and county workers and say you're doing a great job!! Keep it up!

Comment: Our road has one dangerous curve and two hills from which you cannot see approaching traffic. There are a number of pot holes and it is dusty. There has never been any oil put at our approach to stop the dust. We look forward to next year when the County rebuilds our road.

Comment: Potholes on rural oiled roads need much better attention. In some areas there are so many it is impossible to dodge them anymore.

Comment: Our taxes have risen ever since my mother past away. NOTHING has changed. WHY THE JUMP? If anything buildings have fallen into disrepair – less value. 780-686-4344.

Comment: I think you're wasting money with these surveys. The County staff and Council are doing an excellent job of running this County – if someone doesn't think so tell them to move. Thanks M. Naundorf

Comment: I did receive excellent help recently from Dennis Bergheim, Dir of Emergency/Enviro Services. I don't know what Dept that would be.

Comment: Building permits and building codes need large injection of common sense.

Comment: We are very unhappy with Alphonse Corbiere. Does not respond to concerns about property taxes etc. Taxes keep rising with no improvements. No dust control in front of our property when others have. Lived here 5 years, not seen any improvements or changes from County but increases in taxes. Geoffrey Vallee and Pam Erasmus- NW 23-61-11-4

Comment: Sunset Bay: culvert at entrant was blocked, I called in. It's still blocked and on May 23, 2011 tree fell on road because land is saturated, when normally it would be dry. Lucien B. Gratton

Comment: Please enforce the quading regulations at Floating Stone Lake. Quaders on the beach where kids are playing are becoming a real danger and are typically aware that this is illegal but do it anyways. Something bad is going to happen if the police don't start writing tickets soon.

Comment: Road in development breaking up. Calls made with no responses. Taxes are going up every year. Please have someone look at the road and have it repaired or resurfaced.

Comment: Stinging nettle has not been destroyed in ditch on road side and has been spreading.

Comment: FCSS are doing a great job for the seniors.

Comment: Water = A filtering system is needed in Ashmont to get rid of Alkaline in water.

Comment: Road Maintenance is non existing. VERY POOR south of the River Elk Point.

Comment: I was always under the impression that school routes were a priority to be cleared. In our area the first to be cleared were always the CNRL roads, then the seniors, leaving us last. There were many days that we had to transport our children to school as the bus would not come out until the roads were cleared.

Comment: Phyllis Corbiere was particularly helpful.

Comment: Great Job!

Comment: Our road is almost unpassable at this time. When they do any repairs it is just half done. Willow Rainy Rd.

Comment: We need a road built and trees removed for about ½ mile. They only keep the road to the gate into a neighbor pasture.

Comment: For a mobile home on property I feel I pay too much for taxes.

Comment: Taxes are too high if you don't live there. Weeds growing on the sides of the road are never cut. Pulling out of driveway one can hardly see oncoming traffic around the curve in the road, very dangerous. We shouldn't have to pay school taxes as we pay taxes in Edmonton to Edmonton Public School.

Comment: Not happy that they sprayed our ditches last year, Don't think that it's healthy for my family as we go biking & walking all the time, you could taste the spray when walking. Also they cut some trees along our road and left a big mess all along the road instead of doing a nicer cleaner job.

Comment: No complaints whatsoever. Office staff very helpful and always cheerful.

Comment: Excellent service, always very pleasant, good experience

Comment: The service from the County of St. Paul have always been good to us. Paul & Donna Ranger.

Comment: Some graded roads are sometimes left for very long stretches with no grading and get very rough. We have to call to get them graded. Snow removal is quite satisfactory.

Comment: Snow plowing good. Certain roads (gravel) don't get graded sometimes for 2 months and we have to call to get them graded.

Comment: Don't understand why there is no walk in service's anymore with FCSS.

Comment: The ladies that work in the County office are very pleasant and willing to assist at all times.

Comment: I live in BC. I'm satisfied with the services I get.

Comment: Haven't used the other services, just Front Desk and was very satisfied.

Comment: 1. As a non-resident cottage owner I would not mind a small load of driveway gravel every few years. This was done in the past by the County of St. Paul. 2. Please don't leave a snow windrow in winter season at #403 St. Vincent Lake – Main Beach area.

Comment: Concerned for dust control. That hasn't been done for me. Unhappy with Taxes for SW 35-60-12-4 \$853.15 Please re assess.

Comment: Road maintenance – We require dust control. Dust control has worn off – please renew. Thank you. Caroline M. Gogowich Box 52 St. Lina, AB T0A 2Z0

Comment: Rg Rd 85 Lake Eliza Road. We drove on wash board roads with potholes all last summer & winter, still driving on them new. The cold mix at Clarence Makeweki's & Maurice Noel's is a complete waste of time and money. They have not been taken care of for over a year and were getting tired of slowing to a crawl to cross over the sharp cornered potholes. It's even more dangerous when some who doesn't know the road very well coming for the north at Clarence's, it throws you around if you're going to fast.

The roads are not graded near enough. Usually grade when there is hardly any moisture left on road so the gravel has nothing to stick to which ends up with ridges of gravel. There's time the roads haven't been graded for close to 2 months. We've seen the grader pass on this road many times empty. We don't think it's too much trouble to stop and touch up some bad spots in the road once in a while vs grading the whole road. P.S. We were not impressed when our kids missed 2 days of school because our bus the only one that couldn't get out. If you want to discuss this further give me a call at 780-227-0398 (or a 227-0348, hard to read writing), Kevin Drobot.

Comment: We would like to see better service from bylaw officers assigned to lake communities. Why are properties not inspected? We live next door to a family that clearly ignores all bylaws and no one is seeing that bylaws are enforced. The place

looks like an ill-kept storage and dump lot. What can we do? Edie & Bill White Lot 42 Bayview Beach Ph: 780-726-2568

Comment: I have a cabin at Lac Bellevue and whenever I go in the winter, there is a snow bank in my driveway from the snow plow. Would it be possible to correct this. Please and Thank you.

Comment: what is the long term plan for dust control at residences. Filling frost heaves with gravel and not spraying with an oil formulated “dust abatement” product does not complete the road repair undertaken. Please contact Al Pankiuw @ 780-724-2250 for additional information. Thx

Comment: Side roads in our area rarely graded. This could improve.

Comment: As you drive into Amisk Drive the road seems to be always broken up & potholes with water standing especially during rainy days.

Comment: The gals at FCSS do a great service. County has a nice friendly atmosphere.

Comment: Taxes keep going up....Service getting less...Road maintenance poor....Weber Cres does not have a street light.

Comment: Taxes FAR too high for services provided there are NO services for summer cottages.

Comment: The need to purchase permits for everything we do because we have an acreage (44+ acres) instead of a farm is very upsetting. We see no value added in having an external inspection company whose rules seem to change from one inspector to another. AND spraying the roadsides indiscriminately kills trees, etc. and affects the birds and other animals. It's a lazy way to handle the weeds.

Comment: Road from secondary road to the lake, on west side of lake, is in poor condition – broken up etc. Tax assessment on seasonal property at Floatingstone, Plateau Estate is inflated. Not fair.

Comment: Ladies in the office are very nice. Tax assessors are rude and uncooperative. Actual road maintenance is terrible, graders are doing everything but grading roads.

Comment: Lottie Lake – There needs to be a bylaw put in place for horse owners to collect their animals waste – I don't "poop" in front of their driveway and I would appreciate it if they didn't in front of mine.

Comment: Have property at Lottie Lake. Am appalled that County never cleans the paved? Roads in Lottie Lake. (Winter sand). Also am surprised that property owners who build, break up the road with no consequences. Roads (pot holes) are never repaired. (Lights are burned out and it takes up to a year to replace bulb). We are starting to look like a back alley in Mexico.

Comment: We haven't had any problems! Ed & Joanne Bespalko

Comment: Asked to have road in North Bay repaired two years ago. Also needs repair at dead end turn around. Rob 780-288-1196

Comment: Road maintenance overall is good. Big Bend road needs regarding, has ruts and potholes.

Comment: Our Councillor said he'd get our road fixed but since they moved the dumps he has not done anything about the roads. There are potholes all over the roads.

Comment: There's only 2 places 2 fish – Atlantic & Pacific! Every cop who has a dog is not blind! Distinguished woman ÷ woman who was on fire & someone came along & put her out!

Comment: Roads are in bad shape...I am in Division 2

Comment: As for road maintenance the quad bylaw allows for bikes and quad use and they are hard on the roads we believe.

Comment: We have a concern regarding placement of garbage containers in Parkland Resort at Garner Lake. Although Dennis Bergheim replied to our initial inquiry soon after we wrote, we are dissatisfied that the permanent location for garbage promised for this spring has not been followed through on.

Comment: Snow removed twice this year and only once last year, did brushing along fence, knocked it down and left it down, didn't tell me.

Comment: There has to be a way of ensuring that plastics, tin, glass etc are recycled. Someone needs to research what other cities & towns are doing. It is disturbing to know that we have a Regional Waste Management with limited recycling ability. Someone needs to find a solution and research alternatives to dumping in landfill.

Comment: Thank You

Comment: Re: Garbage Bins – I phoned the office, was told we can build a school there if we want (attitude I do not need) Re: Lots that have turned into individual campgrounds and storage for old RV's and trash. Re: Misuse of ATV's these irresponsible owners are destroying the land, environment and wildlife. Someone must be responsible for these issues. A.Moore.

Comment: We do not live in that area.

Comment: Do not like garbage on lake right away (Garner Lake) in front of property & cabin. It is unsightly, created more traffic and is hazardous. Also wildlife is now wandering around garbage (coyotes) etc.

Comment: road service is OK but could be improve upon also more gravel would be nice.

Comment: Probably my biggest complaint is that I asked for a dust strip 5 years ago and have received nothing but excuses by our councilor. What does it take to get a dust strip??
Leanne & Denis Leroux 780-645-5018

Comment: Pest control sucks – Can't track down a pest trap – had to go get one from the Town and this is not who we pay taxes to.

Comment: I think waiting to call out the graders after several days of snow is out of the question. This year they had to work, last year 3 times. Also the township road & range road need to be graded in the summer more often. Too much wash board!!
Lot 3A, Blk 1, Plan 0929666

Comment: Good

Comment: We need complete recycling services; plastic, glass, tin, cardboard, newspaper, other paper, compost, wood, other metal. The landfill will not fill up as quickly if everyone recycled.

Comment: Have been waiting for Chinese pavement for 4 years. Have been promised that it will come for 4 years now. Pavement was graveled over.

Comment: I appreciate the timely maintenance on our busy Twp roads due to heavy traffic. I believe the County needs to be assertive to upgrade roads (twps) and is doing so by working with oil companies. The high maintenance required is a big indicator that the present roads cannot withstand heavy traffic and need to be improved or upgraded. Snow plowing is exceptional – very timely and effectively plowed.

Comment: The new pavement on our road is absolutely terrible. They pushed a bunch of clay into our driveway and now we have a big mud hole. Very disappointing.

Comment: I pay a lot of money in taxes to St. Paul County, however I receive little to no services. I have to pay extra to have my sewage hauled to Ashmont as St. Paul's facilities are not adequate to support the large number of lake lot subdivisions that have been approved by the County over the last several years. The road to my lake subdivision could use paving. I feel the County enjoys a substantial boost in tax revenue due to the large number of recreational subdivisions that have been approved, yet I as an owner/taxpayer of a recreational property receive NO services in return. Nelson Peterson. Please call if you wish to discuss survey and/or comments. 780-975-4779

Comment: The only strategic plan that should be implemented in more attention given to roads, plus road maintenance dept. Be more receptive to concerns, instead of ignorance. We pay these people and they don't seem to realize this or care.