



## Conference Sessions

Thursday, September 15<sup>th</sup>, 2010

Registration 12:00 - 7:00 p.m.

Pre-conference Sessions - 1:00 - 4:00 p.m.

### Polaris Reporting Services: Making You Look Like a Superhero!

*Kelly Kirkpatrick-Lauzon*  
(Limit 11)

Have you ever needed to justify an expense to your library board? For most of us this is a rhetorical question. Within this session we will explore the reports and notices section of Polaris in depth to help provide you with the resources to make your library the best it can be for your patrons. We will go over reports that can help you better determine your patron's needs, help with your staff workflow, find out where your resources are being spent, where resources could be better utilized, and much more.

### VDX and Loving It!

*Amy Genesis and Sarah Head* (Limit 11)

This will be a fun and engaging look at your VDX, and how to make the most of it to give your patrons and fellow libraries awesome service. This session is designed to help you breeze through VDX tasks "with the greatest of ease"! Highlights include:

- Overview of VDX and what it does for you
- Work Queue: what each "queue" is for, and how best to handle it
- VDX 101: if you need to know ANYTHING, these are the basics
- VDX 202: advanced tasks like renewing, cancelling, completing requests, and tidying your work queue
- Basic ILL "Best Practices"
- Q & A with Sarah & Amy : time to get your questions answered, and advice for your ILL work flow.

### Comics: To the Rescue!

*Jay Bardyla*

Comics. The oldest pop culture medium in North America, the fuel that currently generates the multi-billion dollar movie industry and a vehicle for helping to provide a balance and a voice during key moments in history. It's probably a bit more complex than you might imagine. Sure we all "get" Archie, but how did the Greeks influence the shape of the modern day superhero? Why are the Egyptians so important to the comic medium's development? How did we almost lose the medium in the 1950s and again in the 1990s? And how does Cyrano De Bergerac play into all of this?

With a rich history of imaginative prose and complex artistic development, the modern day comic has more to it than meets the eye. But like a tool in Batman's Utility Belt, a bit of knowledge will lead to better use, making your library more diverse and successful (and possibly crime free!).

So fasten your capes and be prepared to make comics your sidekick in fighting illiteracy!

### Conference Social

6:00 - 10:00 p.m.

- Wine & Cheese
- Keynote address from Phil Calloway
- Come dressed as your favorite superhero for a chance to win a prize!
- Viewing library produced videos



## Conference Sessions

### Friday, September 16<sup>th</sup>, 2010

Continental breakfast 7:30 - 8:15 a.m.

Registration 8:00 - 8:30 a.m.

Session A - 8:30-10:00 a.m.



#### New Fall Titles

*Ren Speer*

Join our United Library Services representative, Ren Speer, as he shows you the latest in fall titles. This session is great for gearing up for collection development. Come out and see what ULS has to offer!

#### It Does The Hard Planning So You Don't Have To

*Ken Feser*

Do you have a Plan of Service due soon? Are you dreading the process? Do you wonder why you need to do this in the first place? Join Ken Feser for a session that will show you how to easily create a powerful and useful plan.

#### Rescuing Ravaged Resources: Book Repair

*Patty Mathiot & Sue  
Frisby*  
(Limit 8)

You can save the day by rescuing well loved books from being thrown out! Learn the ins and outs of book care and repair with Patty and Susan from NLLS. Bring some books that you would like to repair but are not sure how to fix. This is a hands-on session.

#### The Daring Duo: Databases & Overdrive

*Caroline Vandriel*  
(Limit 15)

Your mission: to complete the research tasks and Overdrive downloads within the time allotted to defeat the evil villain: Ignoramus. This totally hands-on session will have you exploring the databases and Overdrive within prescribed scenarios; a fresh look at research that puts you completely in the driver's seat.

(Please come with any eReaders or MP3 devices you may own.)

#### Who Are the Superheroes?

*Patricia McNamee*

Understanding the unique roles of both board members and staff eliminates tension and assists any organization in being more productive. This session outlines the responsibilities of board members and staff in management decisions, policy setting, personnel issues, planning, communication, financial and legal issues.



**Conference Sessions**  
**Friday, September 16<sup>th</sup>, 2010**  
**Session B - 10:30 a.m. - 12:00 p.m.**

**Amazing Alberta Authors - The Real Superheroes**

*Susan Toy*

Looking for some local talent to add to your collection development list? Editor Susan Toy will talk about the many authors who are writing and publishing today, as well as some of their new books coming out this fall!

**Growing as a Trustee**

*Karen Lynch*

If you are a budding trustee or if you want to refresh the basics, meet with the Trustee Learning team members. In this session there will be information, opportunity to ask questions, and small group discussions accessing the resources and learnings from a year of trustee education development work. You will leave with some practical tools to help you take stock of how you are doing and set goals for your continued growth as a trustee.

**A Re-introduction to Public Library Services Branch**

*Diana Davidson & Kerry Anderson*

Recently, "change" has been a big theme at Public Library Services Branch. We have seen staff turnover, we launched a new website and e-newsletter, we will achieve a number of remaining recommendations from the MLA Committee report "Framework for the Future," and we will soon have a new strategic plan to broaden the Branch's leadership role going forward. Find out about these initiatives, as well as the Branch's regular commitments to provide grants, consultation, advice, and support to Alberta's libraries, boards, and library organizations.

**A Bright Future for Bookmobiles**

*Diana Balbar*

Libraries on wheels! This session takes a look at:

- The building of an innovative, accessible, and non-traditional Bookmobile
- The whys, the hows, the stumbling blocks, and the successes
- A discussion of the important concepts behind this revolutionary vehicle followed by a tour of the Strathcona County Library Bookmobile.

**Stampin' Up**

*Jean Ockerman*

Stampin' Up demonstrator, Jean Ockerman, will create some projects using *Stampin' Up* products. Projects include: book marks, and a box with four greeting cards.

**Join us for lunch (12:00-1:00 p.m.)**

**What's up after lunch???**  
(1:00—2:30 p.m.)

- Browse the vendors!
- Check out the poster presentations of other libraries in the system
- Sit back and enjoy the library-themed film: *The Gun in Betty Lou's Handbag*
- Get your exercise on a guided tour of Elk Point, taking in all the major sites, including the new Eco Centre!



**Conference Sessions**  
**Friday, September 16<sup>th</sup>, 2010**  
**Session C - 2:30 - 4:00 p.m.**

**Cold Lake and Bonnyville Libraries Tour**

**Leaving at 12:15 p.m.**

(Limit 33)

The bus will leave no later than 12:15 p.m. The tour will consist of two stops: the Cold Lake Public Library, Grand Centre Branch and the Bonnyville Municipal Library. A bag lunch will be provided.

**What Resonates: Unlocking the Secrets of Telling your Story to the Community**

*Bill Rice & Janelle Beblow*

Libraries have an awesome story to tell. And everyone in your community needs to hear it. Join us for this exploration of the power of real communication. You'll walk away with simple, effective, practical ideas that you can put to work right away.

**The Words Don't Have to Hurt Me: Taking the Ouch Out of Reading Poetry**

*Bob Stallworthy*

This presentation will cover having fun with poetry; before we knew poetry was hard; when and why we learned it was hard; looking for the meaning; questions to ask ourselves when reading a poem; reading poetry with punctuation, when poetry doesn't have punctuation; reading poetry out loud; presenting poetry in public. Bob Stallworthy will present his own poems as examples.

**Comic Book Superheroes**

*Jay Bardyla*

Sit down for a wild ride through the world of comic book superheroes, as presented by Happy Harbor Comics owner, Jay Bardyla. Learn about what would make great additions to your library's collection, making you your patrons' favorite Superhero.

**Get Connected! Find Out What's New at APLEN**

*Julia Reinhart*

There are all kinds of new things happening at APLEN and you could have a front row seat. Check out what is set to take place technology wise around the province and learn more about current initiatives. APLEN Director, Julia Reinhart, will be available to provide information on all things APLEN and bring everyone up to speed on TAL activities as well!

Don't forget to join us Friday night. A buffet dinner starts at 5:30 p.m., followed by the fabulous keynote speaker, Spencer Beach, and then a tour of NLLS HQ!





## Conference Sessions

Saturday, September 17<sup>th</sup>, 2011

Continental breakfast provided from 7:30 to 8:15 a.m.  
Speaker: Karen Lynch, ALTA from 8:15 - 8:45 a.m.

**Session D - 9:00 -10:30 a.m.**

### Rescuing Ravaged Resources: Book Repair

*Patty Mathiot & Sue Frisby*  
(Limit 8)

You can save the day by rescuing well loved books from being thrown out! Learn the ins and outs of book care and repair with Patty and Susan from NLLS. Bring some books that you would like to repair but are not sure how to fix. This is a hands-on session.

### The Law and the Library Superhero

*Leslie Keith*

Did you know that it is illegal to tell fortunes for money unless you are sincere? How does the Dangerous Dog Act affect you? Did your neighbor cross a line when he put up that fence between you? In this interactive presentation, Leslie Keith, Library Coordinator for Alberta Law Libraries at the Courthouse in St. Paul will show you how to research legal resources and find some truly astounding information.

### Your Computer: Superhero or Supervillain?

*Kelly Ostropolski*

Knowing the basics of your computer's hardware can change your relationship with it. This hands-on session will aid you in learning to do minor repairs and upgrades. Don't face your computer as a foe—conquer it and make it work for you!

### Super Library Websites

*TBA*

(Limit 15)

This session will take you through the steps of updating your library's website. Learn how to insert images, update hours, add content and much much more. Become the Webmaster of your domain!

### Ethical and Legal Aspects of Board Membership

*Cheryl Natrass*

It's not as scary as you might think. In this session, you will get an introduction to the areas where trustees have duties and liabilities, as well as a reality check about how likely you really are to get sued. This hands-on workshop will provide participants with the opportunity to discuss their ethical and legal responsibilities and how to make liability virtually a non-issue. Participants will identify specific ways to manage risks and reduce potential liability.



## Conference Sessions

### Saturday, September 17<sup>th</sup>, 2011

Session E - 10:45 a.m. - 12:15 p.m.



#### Board Round Table

*Larry Tiedemann & Karen Lynch*

Larry will lead the round table and Karen will discuss how Board Chairs are like master gardeners: planting healthy seeds, cultivating their growth, pruning carefully while nurturing the most productive habits and talents of their boards. New, experienced, and aspiring leaders will learn tools of the trade, pruning techniques, practice skills and problem solve with their peers.

#### Advanced Computer Troubleshooting

*Bobby Snow*

*(Limit 15)*

Knowledge is power! Join NLLS Network Analyst Bobby Snow to learn how you can have greater control over the computers in your library. You'll learn about setting up printers to the local network and print sharing, file sharing in Windows 7 and XP, as well as domain logins.

#### T'ai Chi Chih

*Leslie Keith*

T'ai Chi Chih is a holistic practice consisting of 19 movements and one pose. The moves circulate and balance the chi or life energy. The whole form can be completed in 20 minutes or more.

The moves gently promote physical energy and calm anxiety. Very little practice of the movements may produce health benefits, even if not perfectly practiced.

#### Policy Development

*Cheryl Natrass*

Policy governance is the key function of all boards, including library boards, but often the thought of developing and writing policy is overwhelming. This session is designed to familiarize participants with major policy areas and techniques for writing policy. Topics will include: types of policies, strategies for organizing policies, processes for developing policy, and actual practice in writing policies. Come explore policy as a "best practice" for responsive and responsible governance.

#### Photography: Snapping the Action

*Tiffany Smith*

In this session you'll learn several principals of photography as well as the best way to use a digital camera. Explore the world of black and white, sepia and colour, learning how to turn this art form into a library program for all of your patrons to enjoy.

**Don't leave the conference  
hungry!  
Join us for lunch before  
you travel back home  
(12:15-1:15 p.m.)**





## Conference at a glance

### Thursday, September 15<sup>th</sup>, 2011

Registration 12:00 - 7:00 p.m.

#### Pre-conference Session - 1:00 - 4:00 p.m.

- Polaris Reporting Services: Making You Look Like a Superhero (Limit 25)
- Comics: To the Rescue! - Jay Bardyla
- VDX and Loving It! - Amy Genesis and Sarah Head

#### 6:00 - 10:00 p.m.

- Wine and Cheese Social
- Come dressed as your favorite Superhero
- Keynote Address from Phil Callaway (7:00 p.m.)
- Viewing of the Library Produced Videos

## Friday, September 16<sup>th</sup>, 2011

Continental breakfast at NLLS 7:30 - 8:15 a.m.

#### Session A - 8:30 - 10:00 a.m.

- New Fall Titles - Ren Speer
- It Does the Hard Planning So You Don't Have To- Ken Feser
- Rescuing Ravaged Resources - Patty Mathiot & Susan Frisby (Limit 8)
- The Daring Duo: Databases & Overdrive - Caroline Vandriel (Limit 15)
- Who Are the Superheroes? - Patricia McNamee



## Conference at a glance

### Friday, September 16<sup>th</sup>, 2011

#### Session B - 10:30 - 12:00 a.m.

- Amazing Alberta Authors - Susan Toy
- A Bright Future for Bookmobiles - Diana Balbar
- Growing as a Trustee - Karen Lynch
- Stampin' Up - Jean Ockerman
- A Re-Introduction to Public Library Services Branch - Diana Davidson & Kerry Anderson

#### Lunch 12:00 - 1:00 p.m.

- Eat, socialize and browse our vendors!
- Cold Lake and Bonnyville Libraries Tour: starting at 12:15 (Limit 33)

#### 1:00 p.m.—2:30 p.m.

- Visit Vendors! Peruse Poster Presentations! Sit and Socialize!
- Film: *The Gun in Betty Lou's Handbag*
- Guided walking tour of Elk Point

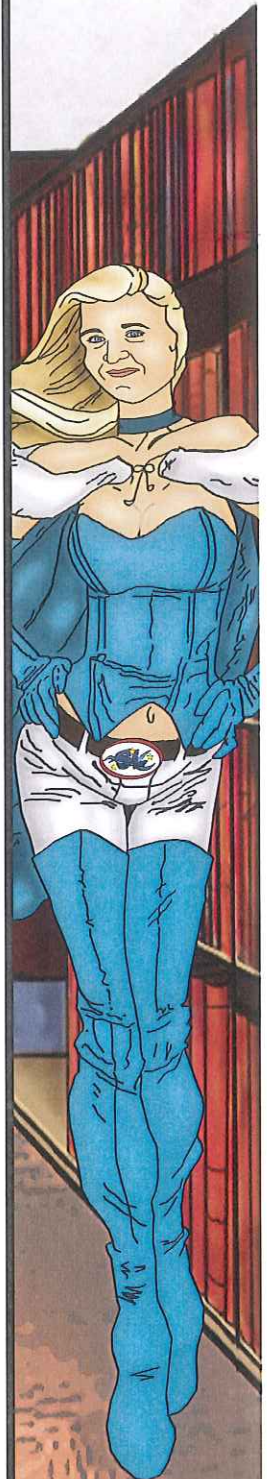
#### Session C - 2:30 - 4:00 p.m.

- The Words Don't Have to Hurt Me: Taking the Ouch Out of Reading Poetry - Bob Stallworthy
- What Resonates: Unlocking the Secrets of Telling your Story to the Community - Bill Rice & Janelle Beblow
- Comic Book Superheroes- Jay Bardyla
- Get Connected! Find Out What's New at APLEN - Julia Reinhart

Join us for a buffet dinner from 5:30 - 6:30 p.m.

Keynote Speaker: Spencer Beach

Tour of the Northern Lights Headquarters building







## Conference at a glance Saturday, September 17<sup>th</sup>, 2010

Continental breakfast at NLLS 7:30 - 8:15 a.m.

Guest Speaker: Karen Lynch 8:15 - 8:45

### Session D - 9:00 - 10:30 a.m.

- Rescuing Ravaged Resources - Patty Mathiot & Susan Frisby (Limit 8)
- The Law and the Library Superhero - Leslie Keith
- Your Computer: Superhero or Supervillain? - Kelly Ostropolski
- Super Library Websites - TBA (Limit 15)
- Ethical and Legal Aspects of Board Membership - Cheryl Nattrass

### Session E - 10:45 a.m. - 12:15 p.m.

- Board Round Table - Larry Tiedemann & Karen Lynch
- Policy Development - Cheryl Nattrass
- Advanced Computer Troubleshooting - Bobby Snow (Limit 15)
- Photography: Snapping the Action - Tiffany Smith
- T'ai Chi Chih - Leslie Keith

Lunch 12:15 - 1:15 p.m.

**Please have a safe drive home!**



# Registration Form

Please number your first and second choices in the spaces provided

## Thursday, September 15<sup>th</sup>, 2010

Pre-conference 1:00 -4:00

- ☐ Polaris Reporting Services (11)
- ☐ Comics: To the Rescue!
- ☐ VDX and Loving It! (11)

## Friday, September 16<sup>th</sup>, 2010

Session A 8:30 - 10:00

- ☐ New Fall Titles
- ☐ It Does The Hard Planning So You Don't Have To
- ☐ Rescuing Ravaged Resources (8)
- ☐ The Daring Duo: Databases & Overdrive (15)
- ☐ Who Are the Superheroes?

Session B 10:30 - 12:00

- ☐ Amazing Alberta Authors
- ☐ A Bright Future for Bookmobiles
- ☐ Growing as a Trustee
- ☐ Stampin' Up
- ☐ A Re-Introduction to Public Library Services Branch

Session C 2:30 - 4:00

- ☐ Cold Lake & Bonnyville Libraries Tour (33)
- ☐ The Words Don't Have to Hurt Me
- ☐ What Resonates: Unlocking the Secrets of Telling Your Story to the Community
- ☐ Comic Book Superheroes
- ☐ Get Connected! What's New at APLEN

## Saturday, September 17<sup>th</sup>, 2010

Session D 9:00- 10:30

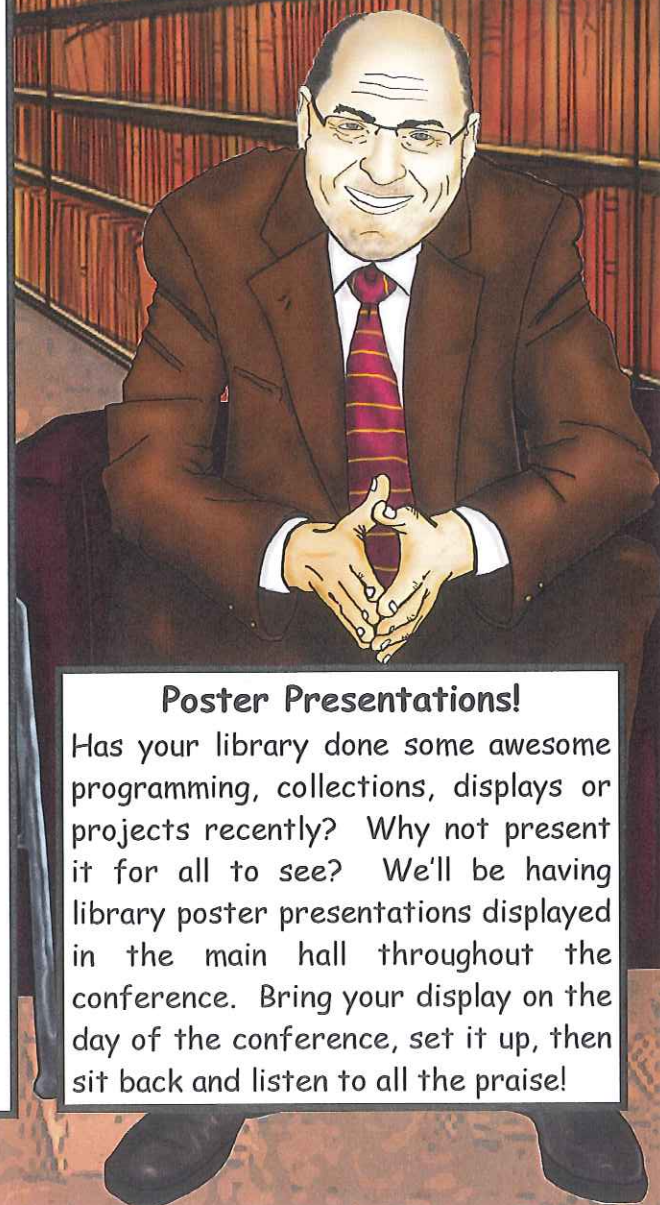
- ☐ Rescuing Ravaged Resources (8)
- ☐ The Law and the Library Superhero
- ☐ Your Computer: Superhero or Supervillain
- ☐ Super Library Websites (15)
- ☐ Ethical and Legal Aspects of Board Membership

Session E 10:45-12:15

- ☐ Board Round Table
- ☐ Policy Development
- ☐ Advanced Computer Troubleshooting (15)
- ☐ Photography: Snapping the Action
- ☐ T'ai Chi Chih

## Library Produced Video Competition

Submit a library produced video and compete against the NLLS HQ Superheroes for the prize! On Thursday night we'll play all of the videos that are submitted. Lyrics must be original, and may be a parody of another work. Please submit videos on the day of the conference on disc or USB key. AVI format is preferred.



## Poster Presentations!

Has your library done some awesome programming, collections, displays or projects recently? Why not present it for all to see? We'll be having library poster presentations displayed in the main hall throughout the conference. Bring your display on the day of the conference, set it up, then sit back and listen to all the praise!



# Registration Form

Register before June 24<sup>th</sup> and get your name entered in a draw! (see page 2)

**PLEASE NOTE:** There will be no refunds on any cancelled registrations after September 2<sup>nd</sup>.

## Fee schedule:

NLLS member library staff or board member \$100.00

Non member library staff or board member \$120.00

Exhibitors \$150.00

Amount remitted (payable to Northern Lights Library System):

\$ \_\_\_\_\_

Conference fees includes wine & cheese on Thursday evening, Friday breakfast, lunch and dinner, Saturday breakfast and lunch, refreshments, all sessions, and registration packages.

Please put a check beside the meals you will be having with us:

| <u>Thursday</u>    | <u>Friday</u>  | <u>Saturday</u> |
|--------------------|----------------|-----------------|
| ____ Wine & Cheese | ____ Breakfast | ____ Breakfast  |
|                    | ____ Lunch     | ____ Lunch      |
|                    | ____ Dinner    |                 |

\*\*\*Please contact NLLS if you have dietary requirements.

## Registration Information

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

Name of library/organization: \_\_\_\_\_

\_\_\_\_ Board Member \_\_\_\_ Library Manager \_\_\_\_ Library staff \_\_\_\_ Other

Please provide your e-mail address to receive your confirmation:

\_\_\_\_\_

**Payment must be received by September 2<sup>nd</sup>, 2011**

Please remit payment and registration to:

Northern Lights Library System

Bag 8

Elk Point, AB T0A 1A0