Mohammed & Rashida Yamani Box 249, Vilna, AB, T0A 3L0 May 10, 2018

Council Members County of St Paul 5015 -49 Ave St Paul, AB, T0A 3A4

RE: Invoice # 89394, Utility Acct #30137.10 for Service Address, Lot 2A, Blk 2, 1023654, Ashmont, AB.

We would like to request a concession on the amount for my water bill for period March 1<sup>st</sup> – March 31<sup>st</sup> 2018, Invoice #89394 (Copy Attached).

The total amount on the invoice is \$1403.01 due to an abnormally high consumption for this period. The high consumption was caused by a leaking faucet as a result of the water line freezing (show in photo below). This went unnoticed as we were on vacation between March 24<sup>th</sup> and April 7<sup>th</sup>. Any help regarding this matter is greatly appreciated. If you have any questions / concerns I can be reached via email (mo3780@hotmail.com) or telephone (780-263-7860).



Sincerely,

Mohammed & Rashida Yamani (Homeowners)

----- Please retain this portion for your records -----

Owner #: 13733

Service Address:

LOT 2A, BLK 2, 1023654

Utility Account #: 30137.10 Invoice #: 89394

For account enquiries please call: (780) 645-3301 or visit our office at: 5015 - 49 Avenue St. Paul, AB T0A 3A4

Account Holder:

YAMANI, MOHAMMED & RASHIDA

Messages:

PLEASE NOTE THAT THE NEW UTILITY BYLAW IS ON OUR WEBSITE. www.county.stpaul.ab.ca LOCATED AT "GOVERNANCE" "BYLAWS" UTILITY BYLAW 2018-01

Bill Date:

Apr 12/18

Amount Due this Invoice:

1,566.05

Due Date:

May 08/18

After Due Date Amount:

1,589.54

[	Billing Period	# of Days:	Meter Reading	Read Code	Multiplier	Consumption	Consumption Type
	From: To: Mar 01/18 Mar 31/18	31	Previous: Current: 1618.0 1885.0	A	1	267.00	Metric

**Previous Balance:** 

**Balance Forward:** 

Penalties:

Apr 12/18

Adjustments: Payments: 2.41

.00

.00

163.04

160.63

**Current Charge Details:** 

WATER FLAT RATE WATF

WATER COST WATC

WATER DISTRIBUTION DIST

60.00

598.08

744.93

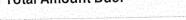
Mar. 24-31

**Total Current Charges:** 

**Total Amount Due:** 

1,403.01

1,566.05



----- Please return this portion with your payment ------**Amount Due** After Due Date Pay: Due Date: Utility Account #: Owner #: 1,566.05 May 08/18 1,589.54 30137.10 13733

Service Address: LOT 2A, BLK 2, 1023654

Please make cheques payable to: County of St. Paul

> YAMANI, MOHAMMED & RASHIDA BOX 249 VILNA AB TOA 3L0

**Amount Paid**