

To: County of St. Paul Council Members

Re: Tax Penalty for Roll 1000 1000

I am writing to ask for a waiver of penalty fee in the amount of \$831.00, applied to Roll 10007100 On August 2,2016 Ron's daughter Betty had come into the Servus Credit Union St. Paul with a cheque drawn on the county of St. Paul No.19, in the amount of \$3,841.88. Betty had instructed our member service representative to deposit said cheque and pay same amount towards his taxes. On June 15, 2017 we were notified by the county administration that they had not received money and we were asked to look into it. Unfortunately a bill was not presented at the time of payment and instead of paying the property taxes the monies where forwarded to CRA. On June 22, 2017 we were able to recall the original funds from CRA and return it Ron. However due to the time line a penalty of \$831.00 was incurred with the county tax bill. We are asking council to waive the penalty due to the above circumstances.

Thank you for your time and consideration. I look forward to your decision.

Respectfully,

Pauline Kotowich **Branch Manager**

Servus Credit Union

