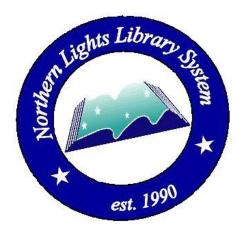
Northern Lights In-Service Day, November 19

An Educational and Informational Event
With A Training Stream Catered to Board Members,
and Another Catered to Library Managers and Staff!

Please RSVP to Kayla Lorenzen (<u>klorenzen@nlls.ab.ca</u>) by November 14th at the latest! And please share this brochure with your board and staff.



For Board Members

9am - 12pm: HR/Roles and Responsibilities session, presented by the Lac La Biche County Library Board and Manager

This session will explore how a board moves from operations focus to true governance including developing a full cycle of management and accountability for human, fiscal and physical resources. Incorporated in the presentation is how they link their Plan of Service and all Board policies and procedures within that structure. They will be sharing numerous forms, templates and samples for those who are interested.

12:30 – 2:30: Northern Lights System Services, presented by the Northern Lights Staff and Management

This session will demonstrate the many services that the Northern Lights Library System offers to its member libraries.

2:30 – 2:45: Break

2:45 – 4:30: A Tour of the Northern Lights Library Systems Headquarters, led by staff



For Library Managers and Staff

9:00 – 10:00am: Accessibility Training, presented by Sabina Iseli-Otto and Kimberly Johnson

This session will examine and explore how libraries can become more accessible and inclusive, even on a budget.

10:00 – 12:00; 12:30 – 4:30: Leading From Any Position, presented by Karla Palichuk and Caroline Land

The intent behind this training is to foster individual initiative within an organization. It is predicated on the belief that every staff member, regardless of their title or position, can be a leader. At the core of this program are the work of Shannon Schrieber Associates and of Peter Senge, particularly his concept of a learning organization. This session will provide specific tools and techniques that support improved teamwork, communication, and problem-solving, and make organizations stronger. This workshop aims to help participants gain personal insights and practical skills for leading from whatever position; and contribute to the workplace as a learning organization to foster a collaborative library that anticipates and exceeds customer expectations.

12:00 – 12:30: Lunch



Biographies for Board Presentations

Lac La Biche County Board and Manager

Loraine Anderton – Loraine's longstanding commitment to education and learning, has been at the foundation of her own education and professional career.

Her education focused on human resources, including a Diploma Administrative Management from NAIT, a Personnel Administration Certificate from University of Alberta and a Bachelor, Administration degree from Athabasca University.

She has taught in the post-secondary sector through the Department of Extension/Business Administration at both NAIT and Keyano College. Throughout her career she worked in various Human Resource capacities in both the private and public sector, including 14 years as a Vice President with a Health Region. Subsequently she was self-employed as a consultant for four years, working primarily in the health sector.

Loraine has served on the Boards of various not for profit organizations and currently serves on three Boards in Alberta. She serves as Secretary with the Friends of Medicare Board and is a Member at Large of the Board of CAREERS: The Next Generation. As Chair of the Lac La Biche County Library Board since 2006 she has had the privilege of seeing their two library locations grow in size, capacity and breadth of programs and services – as well as the growth and development of the Board itself in its' governance capacity.

Nancy Broadbent – Nancy earned her Master's in Business Administration with an emphasis on Leadership from City University of Seattle. She has worked at Portage College for over 25 years in management and executive roles. She has a strong interest in education and literacy and has been a member of the Lac La Biche County Board since 2009.

Janice Fulawka – Janice Fulawka has earned her Master of Arts: Education from San Diego State University and has worked in a variety of teaching and administrative roles with Northern Lights Public Schools. She is currently Director of Learning: Inclusive Education and Community Support. She has been a member of the Lac La Biche County Library Board since 2012 and has been active with Friends of the Library.

Maureen Penn – Maureen was born in Saint John, New Brunswick and has worked primarily in public and school libraries after graduating from the University of Western Ontario in 1992. She moved to Alberta over 7 years ago becoming the Director, Library Services for the Lac La Biche County Libraries and is responsible for both the Stuart MacPherson Public Library and Plamondon Municipal Library (located in École Plamondon). Maureen has over 20 years of experience working in libraries and is always willing to share her knowledge with staff, library members and fellow librarians. She takes an active role on the NLLS Library Manager's Advisory Council by serving as Chair and a Director on the LAA Board.

Maureen is currently working with NLLS to provide programs and services to the Indigenous peoples in the Lac La Biche area and looks forward to a brighter library future in Alberta with this inclusive environment.

Northern Lights Staff and Management

Heather Elliott – Heather is the Bibliographic Services Manager at the Northern Lights Library System. She completed her Library and Information Technology Diploma in 2011, and graduated in 2016 with a Bachelor of Science in Library and Information Services, and is returning to school to complete her Master of Library and Information Studies. She has over 7 years of experience in a wide range of library settings.

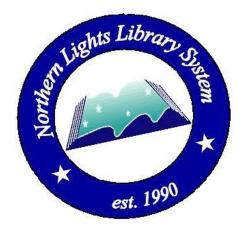
Robyn Gray – Robyn is a Public Services Consultant at the Northern Lights Library System. She obtained her Master of Library and Information Studies from Dalhousie University in 2016 from Dalhousie University. She is originally from Calgary, and obtained her Bachelor of Arts majoring in English from the University of Victoria.

Kayla Lorenzen – Kayla is a public services consultant with the Northern Lights Library System. Kayla graduated with her Master of Library and Information Services from the University of Alberta in 2015. She is originally from High River, and previously studied her Bachelor of Arts majoring in History at Mount Royal University.

Kelly McGrath – Kelly is the Systems Manager at the Northern Lights Library System. Kelly grew up in Newfoundland and did her computer training there; she left Newfoundland immediately after and made her way to Alberta. She has since been working in I.T. and has been with the Northern Lights Library System for almost 10 years.

Colette Poitras – Colette is the Public Services Manager at the Northern Lights Library System, and has been with Northern Lights for over 15 years. She completed her Master of Library and Information Science at San Jose University. She is from Elk Point, and completed a Bachelor of Arts with a major in Political Science at the University of Alberta.

Julie Walker – Julie is the Executive Director of the Northern Lights Library System, and has been with Northern Lights for five years. She has a Bachelor of Arts majoring in Media Studies from Nottingham Trent University, as well as a Bachelor of Arts in English from Western University. She obtained her Master of Library and Information Science from Western University.



Biographies for Library Managers and Staff Presentations

Accessibility Training Presenters

Sabina Iseli-Otto – Sabina is the Public Services Librarian for the National Network for Equitable Library Service (NNELS). Sabina works with librarians across Canada to help provide material in accessible formats for patrons with print disabilities. If you call the NNELS help line, chances are you will reach Sabina (and she will be happy to talk to you!).

Kimberly Johnson – Kim is a consultant with the Public Library Services Branch. Kim works on resource-sharing initiatives, such as Alberta-Wide Borrowing, interlibrary loan, and library services for people with print disabilities.

Leading from Any Position Presenters

Caroline Land – Caroline is the manager of the Capilano Branch of the Edmonton Public Library, and has been with the Edmonton Public Library for over 7 years. She completed her Bachelor of Arts with a major in English at the University of Toronto, and completed her Master of Library and Information Studies at the University of Alberta.

Karla Palichuk – Karla received her MLIS from the University of Alberta in 1993. Since then, Karla has worked mostly with and for public libraries in Alberta including: Library Director, Vermilion Public Library; and Technical Services Consultant/Head of Technical and Bibliographic Services; Northern Lights Library System; Elk Point, Alberta.

In 2000, Karla left Northern Lights to join the staff at The Alberta Library, first to coordinate the Bill and Melinda Gates Foundation Grant, then as the Technology Trainer for the Alberta Public Library Electronic Network (APLEN), working with rural library staff and boards primarily on the impact change in the form of new technology had on library services and the development of staff technology and digital skills. After three years, Karla became the Director, APLEN, a position she held until 2010.

In 2010, Karla joined Edmonton Public Library as a Branch Manager, Londonderry branch. In 2011, Karla joined the LFAP training team and through this, has supported the growth and development of EPL staff. In 2014 Karla moved to The Meadows branch – the first new branch opened in Edmonton since the mid 1990s which was not a relocated site and a branch where LFAP skills are practiced regularly by staff and the leadership team.

