

July 13, 2015

Dear County of St. Paul Council:
On June 12th, 2015 I sent an e-transfer to County of St. Paul email address provided on my property tax bill. The e-transfer was in the amount of \$325.14 for Roll # 8713702. I called the County of St. Paul approximately 1 week later and spoke to the lady ~~who~~ at the main desk to see if payment was received and she had spoke to a couple of other ppl and then stated to me I would receive a receipt in the mail for said payment.

Today, July 13/15 I received an email on my cell phone stating that the e-transfer had expired and had not been accepted so I called County of St. Paul (Phyllis) who stated that your bank wouldn't accept it because your bank needed 2 signatures and that she had tried to reach me through my bank but couldn't, so I am sending payment again, this time in the form of a cheque. I asked Phyllis because I had sent the payment 2-weeks before due date, would I have to pay late charge and she stated it would be up to the council and that I would have to send a letter to council requesting same, so this is my letter. I have sent payments many times by e-transfer and because on your bill e-mail was one of the ways to send payment and I had called your office a week later ^{I felt} ~~that~~ payment had been made.

This letter is a request that late charge not be applied due to the above statement.

Please find enclosed a copy of my confirmation of payment made on June 12, 2015.

Thank you for your consideration.

Best Regards
Gboni E. Parsons

709-834-2660 709-725-6820 (cell)

Any questions please call above #'s.