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Recommended For:

All Utility Staff (so even if you are not new!).

Pre-requisites:

Must have had Bellamy New User training and be familiar with the Webview and/or 5250 session interfaces. Come prepared as this is a **FULL, HANDS-ON** intensive training session!

Utility Boot Camp (UTRCLS-99)

Utility billing stressing you out? Meter readings, input overrides, meter changes, work orders, temp offs! What does it all mean??? Take part in the wildly successful Utility Boot Camp that will help you get fit and ready to take on any task Utility billing can throw at you. Our instructors will prepare the participants for the obstacle course of daily inputs, processing tasks, cancels/rebills and reporting runs. As the course progresses, at the end of each section, students will be quizzed to reinforce the material covered. All who attend will be armed with the tools needed to successfully negotiate the rigors of maintaining customer accounts, generating bill runs, printing invoices, cancelling and rebilling invoices. Our graduates will leave this course, confident in the knowledge that they now know the ins and outs of a work order and that the lowly meter change will not defeat them.

Recommended For:

Seasoned users Bellamy Utility Billing (we do not recommend this course for users who have very little or billing or system experience). This is a FULL HANDS ON intensive training session! Students are requested to be on time each day.

Advanced User Training (USCLS-97)

Every organization needs an Advanced User. This user should be able to:

- Manage users on the iSeries and in the Bellamy application
- Manage User profiles
- Set up user menu
- Set up security
- Manage Auto-Notification Events
- Manage jobs in the Bellamy Scheduler
- Manage job and print queues
- IBM commands
- Bellamy control tables
- Set up backups
- Name & Address management (Review, request from CSS, ESS)
- Report Control
- Document archiving and Routing (Infoprint)